

United States Postal Service®

INDUSTRY ALERT

December 7, 2020

Central Area – New Vice President Finazzo to Lead Central Area



Central Area Retail and Delivery Operations
Vice President Krista Finazzo

Krista Finazzo has been named retail and delivery operations vice president for Central Area, a role she has filled on an acting basis since August.

Central spans a 450,000-square-mile region that includes 10 states. The area has 33.6 million delivery points, more than 8,100 facilities, approximately 109,000 employees and an annual operating budget that exceeds \$9 billion.

The Postal Service established the area during the realignment that was *announced* in August. The area includes districts that once made up parts of Eastern, Great Lakes and Western areas.

In her new role, Finazzo is responsible for Central Area's operations, including retail, delivery and customer service as well as administrative functions.

Previously, Finazzo served as district manager for Greater Michigan District. She also worked in Package Services' product development division, where she helped design, develop and deploy Parcel Return Service.

Other assignments include serving as customer advocate and customer relations executive manager, and she later served as chief of staff for the chief operating officer, where she developed the #PostalProud initiative.

Finazzo began her career as a letter carrier in 1992.

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